



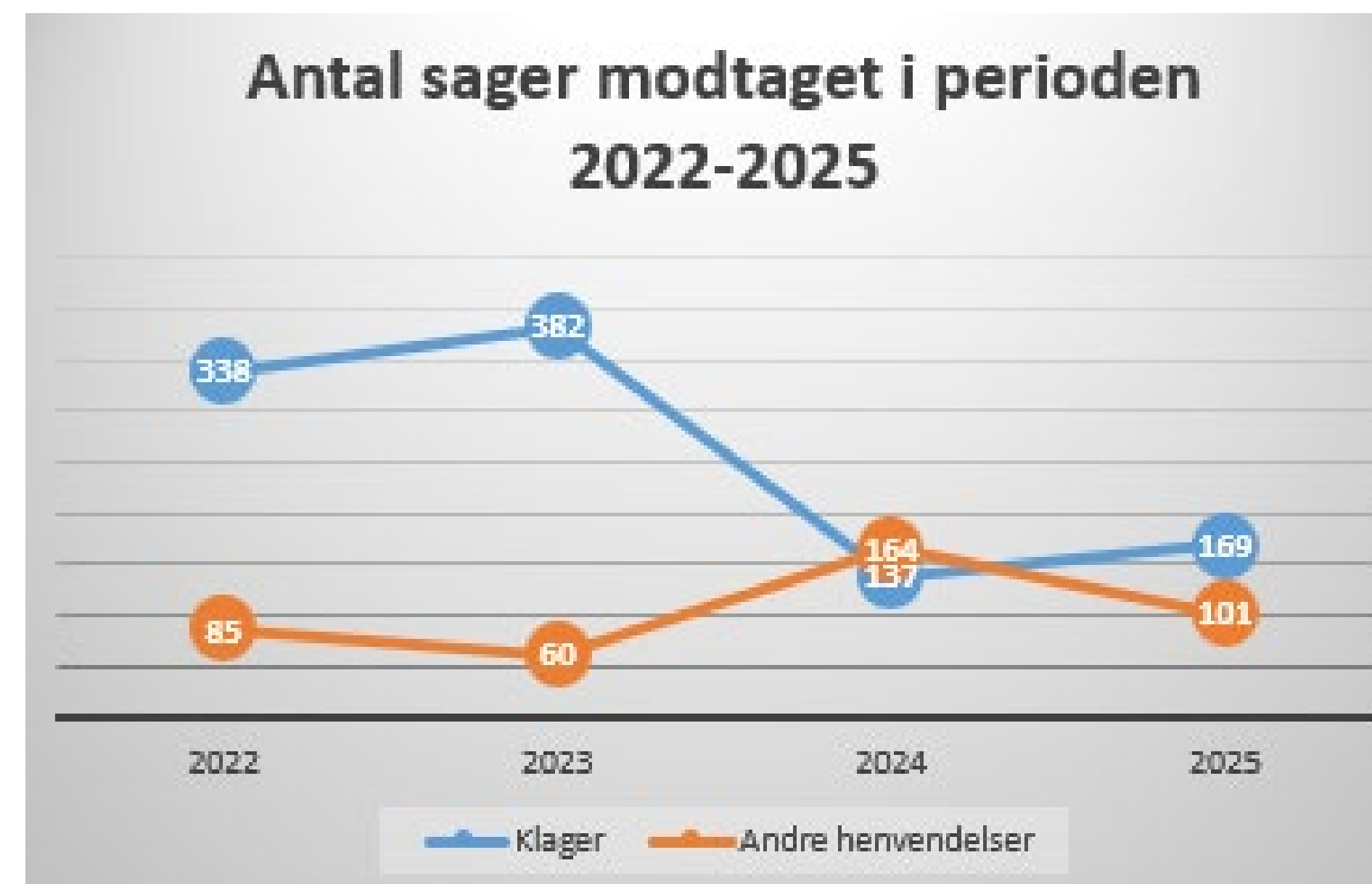
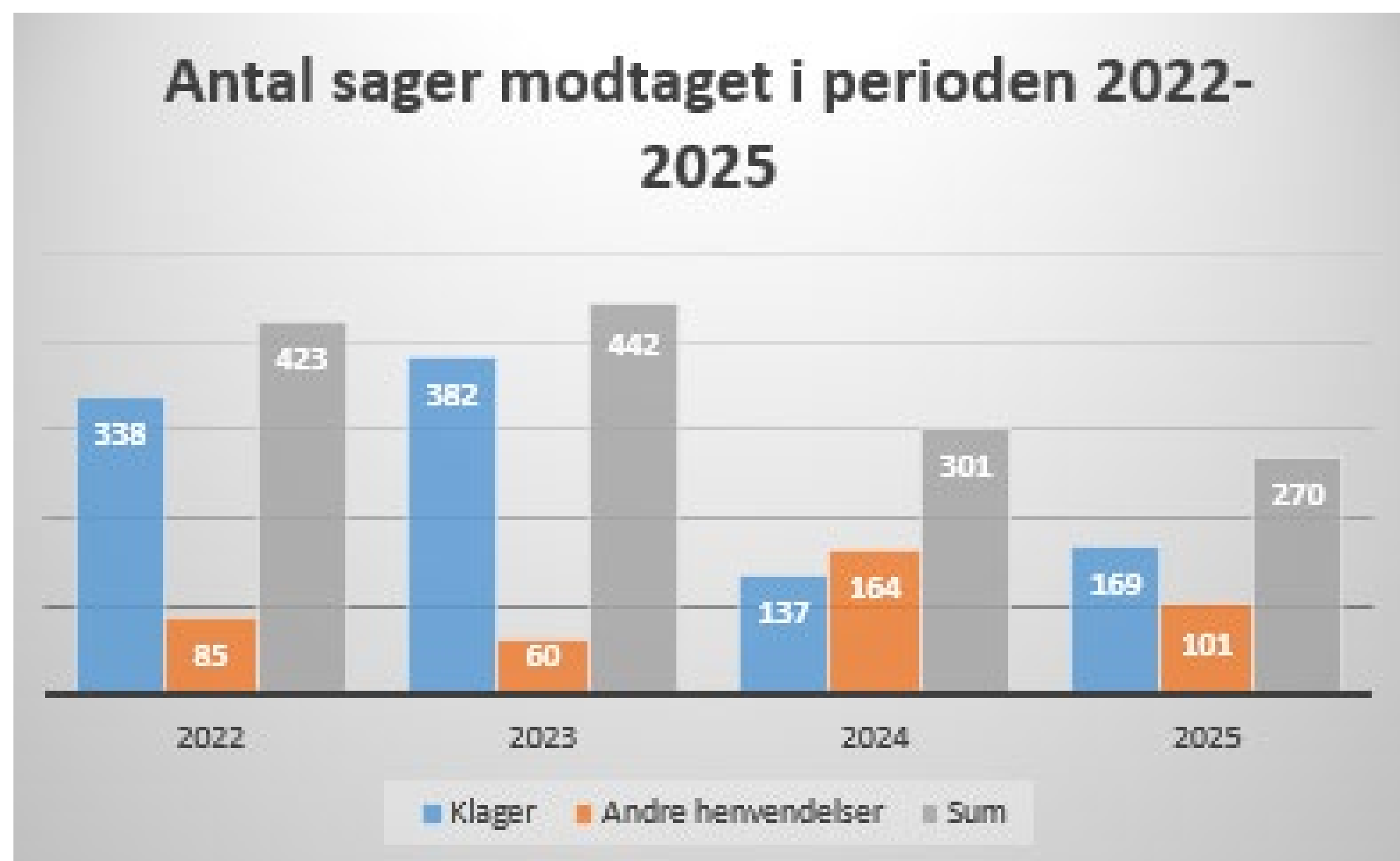
Talmateriale og statistik til årsberetning 2025

Borgerrådgiver Lisbet Daugaard-Hansen



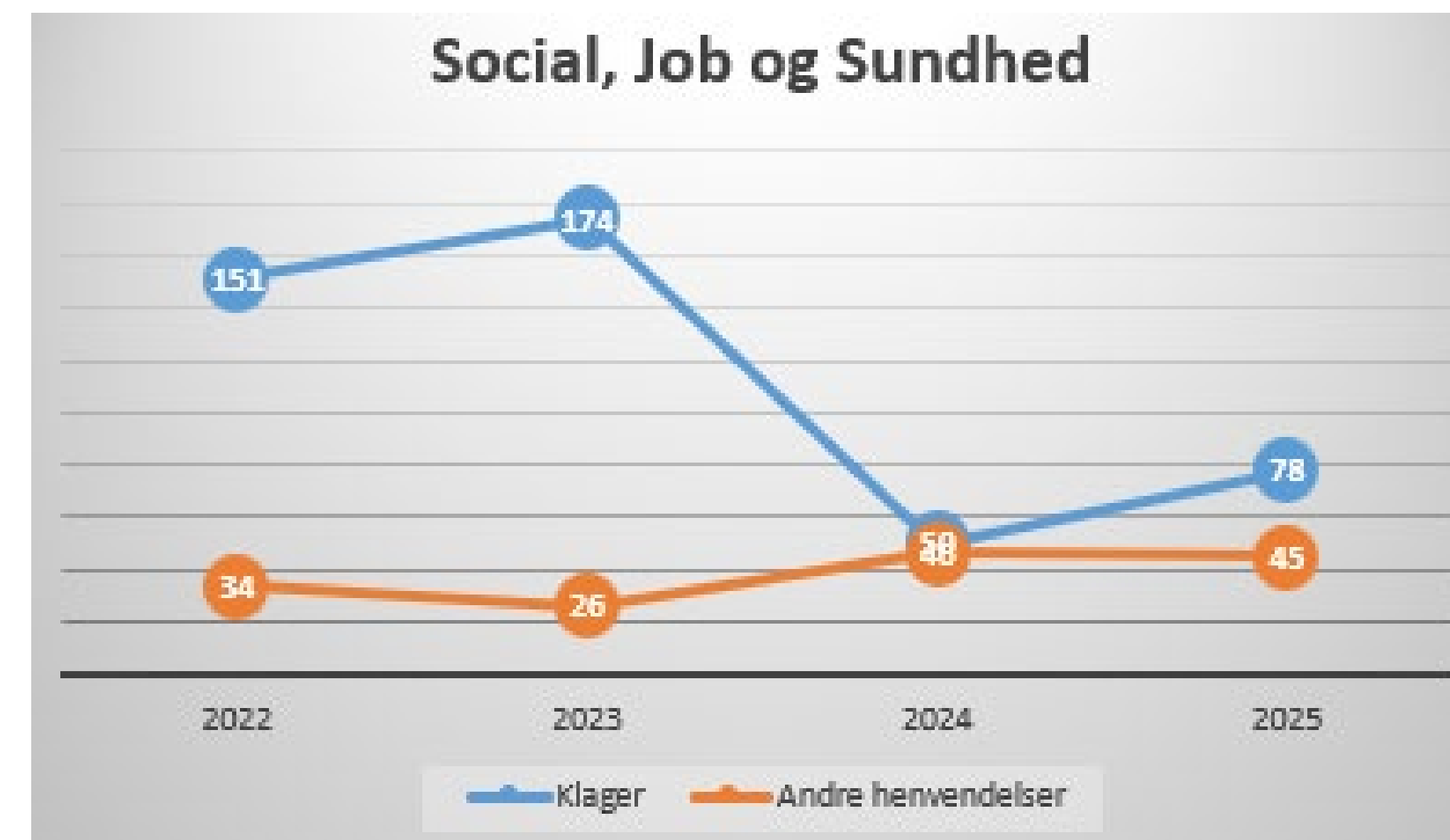
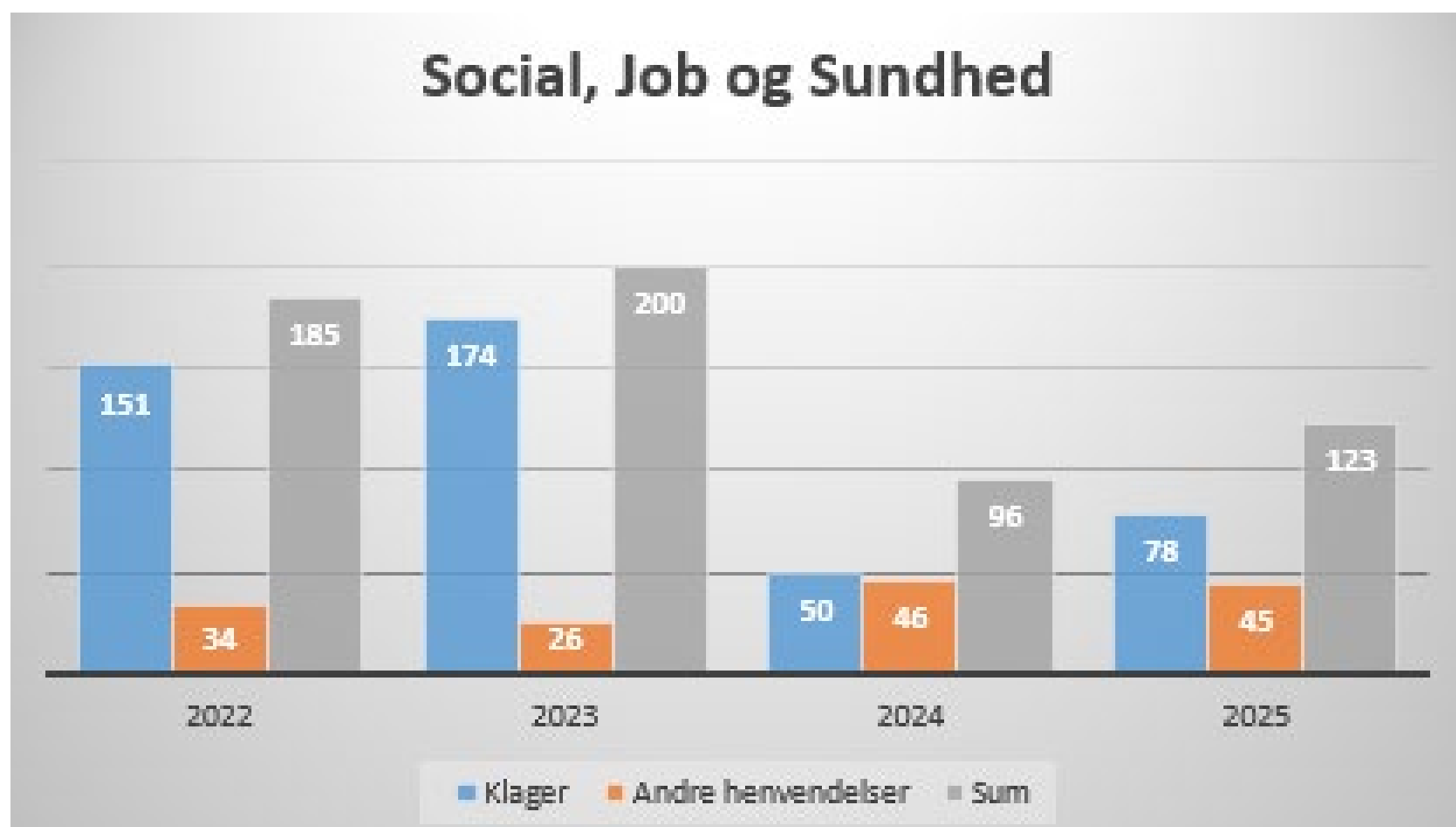
Sagsoverblik for årene 2022-2025

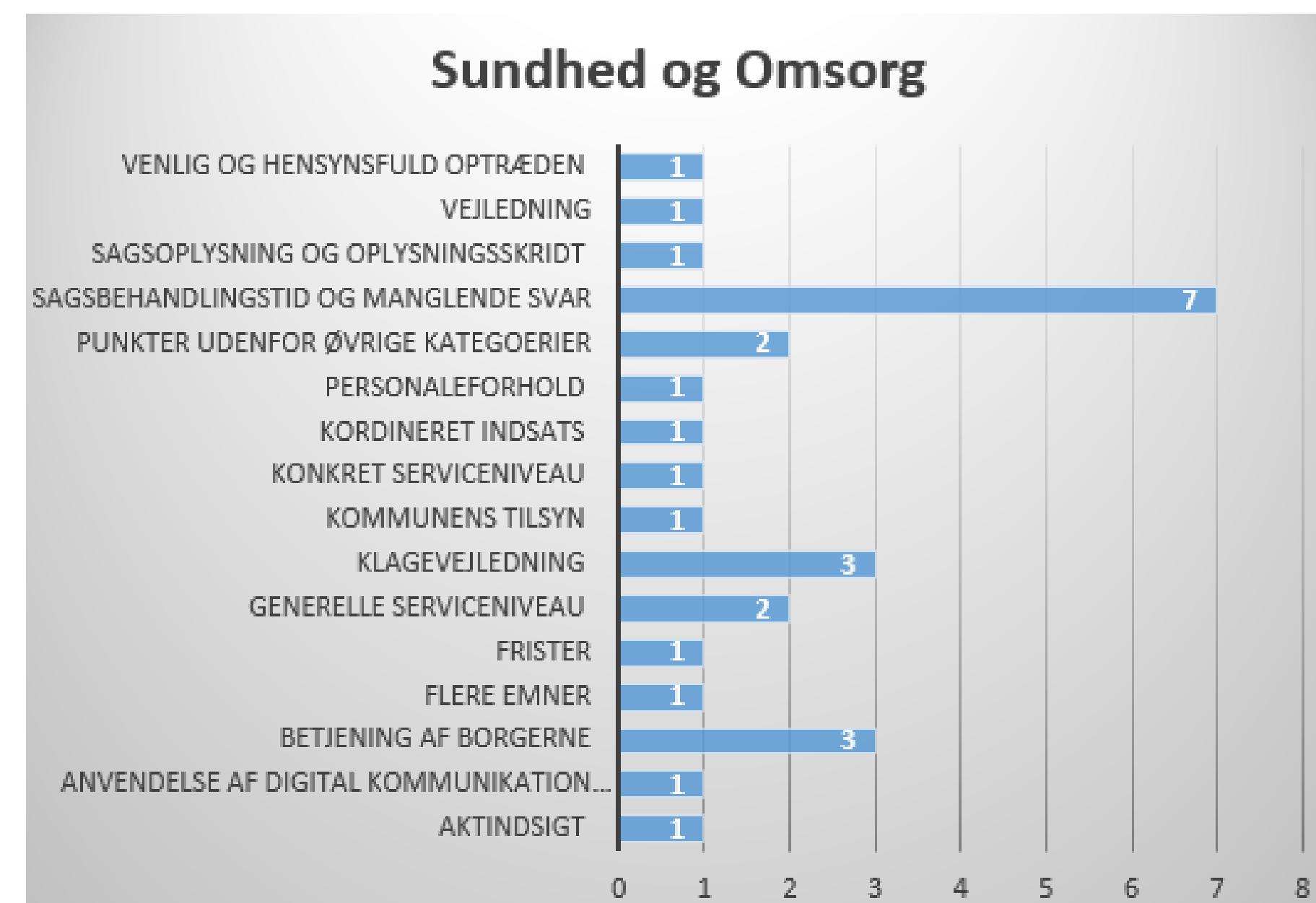
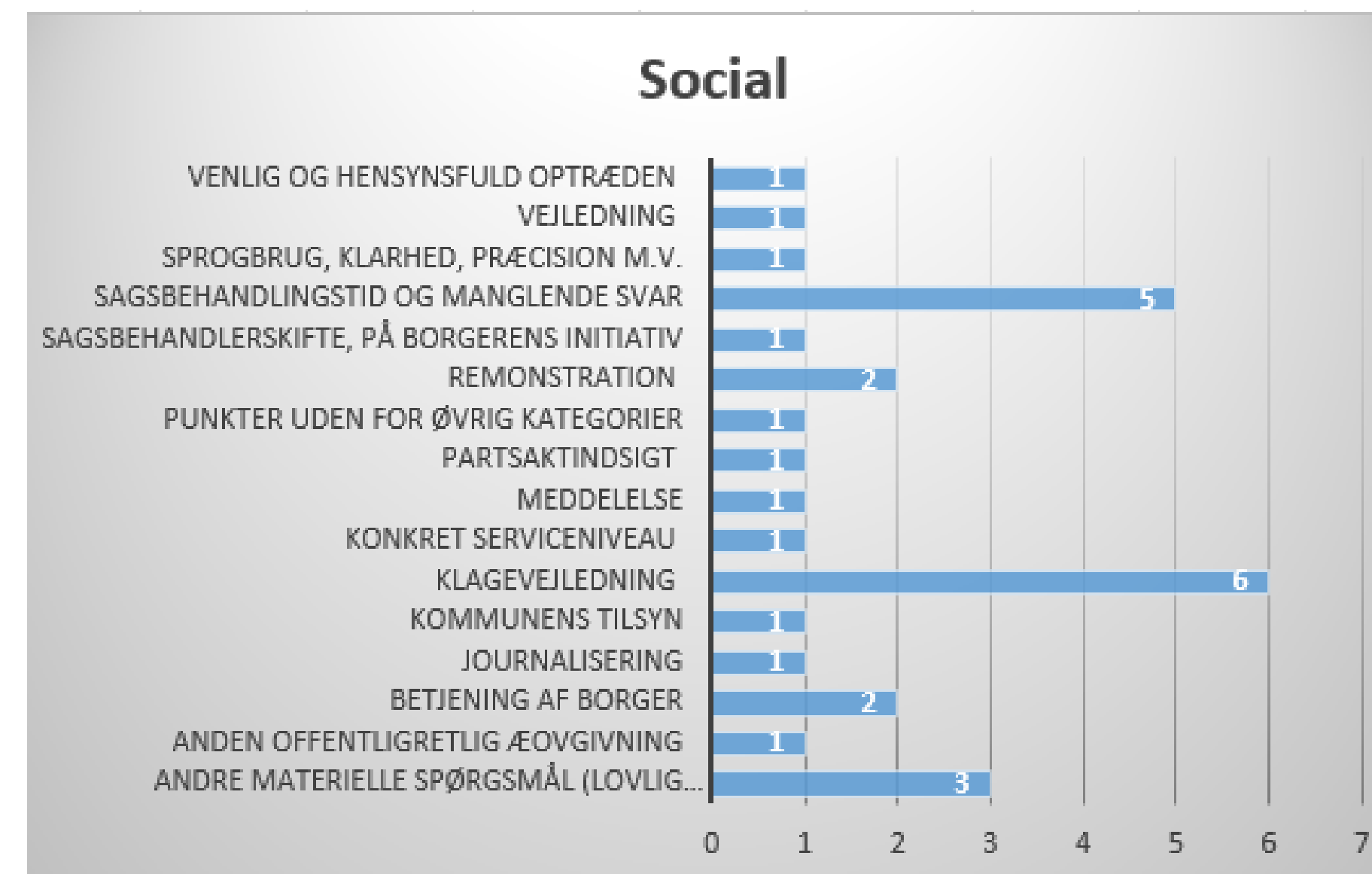
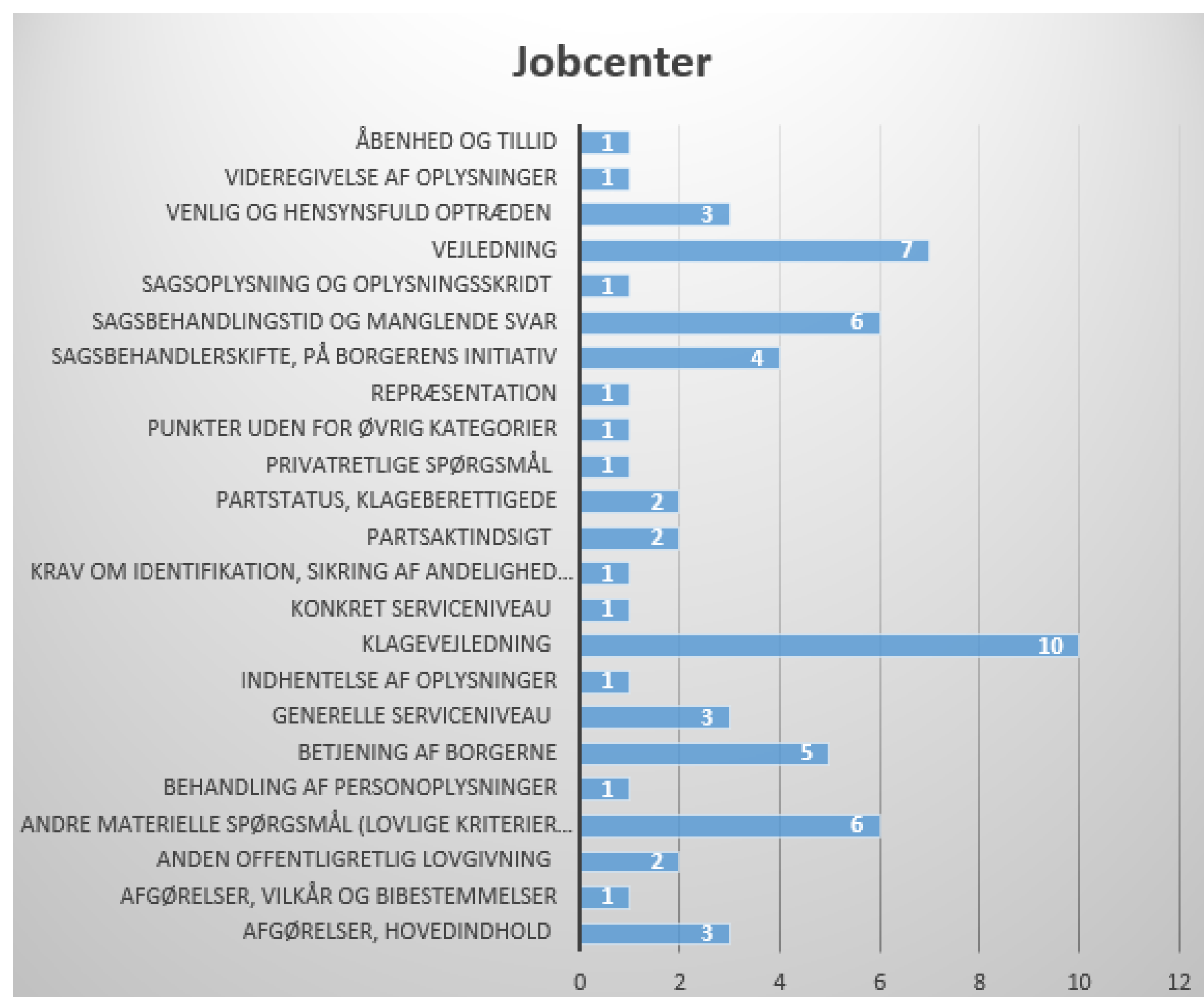
Antal sager modtaget i årene 2022-2025	2022	2023	2024	2025
Klager	338	382	137	169
Andre henvendelser	85	60	164	101
Sum	423	442	301	270



Social, Job og Sundhed

Social, Job og Sundhed	2022	2023	2024	2025
Klager	151	174	50	78
Andre henvendelser	34	26	46	45
Sum	185	200	96	123

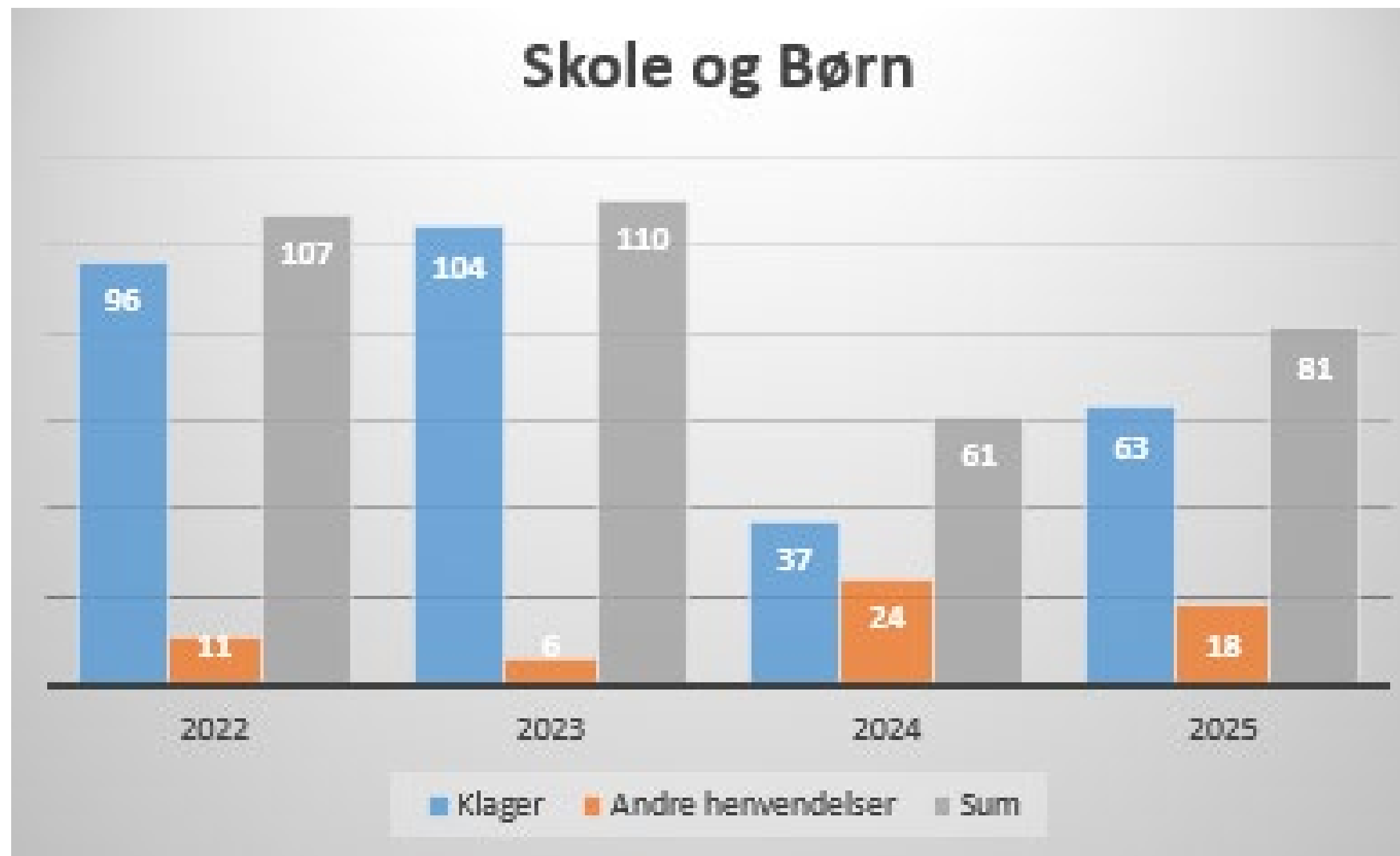




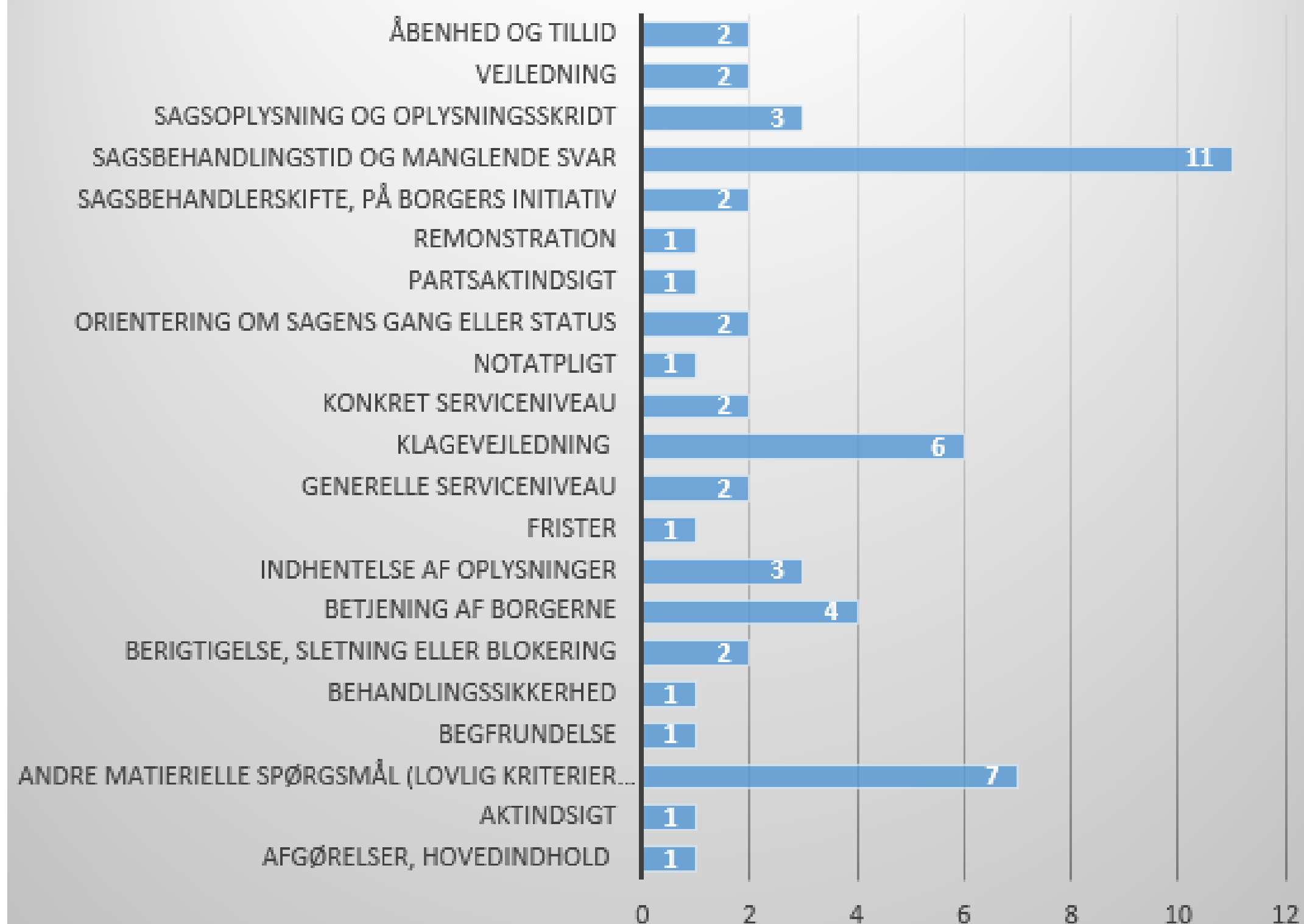


Skole og Børn

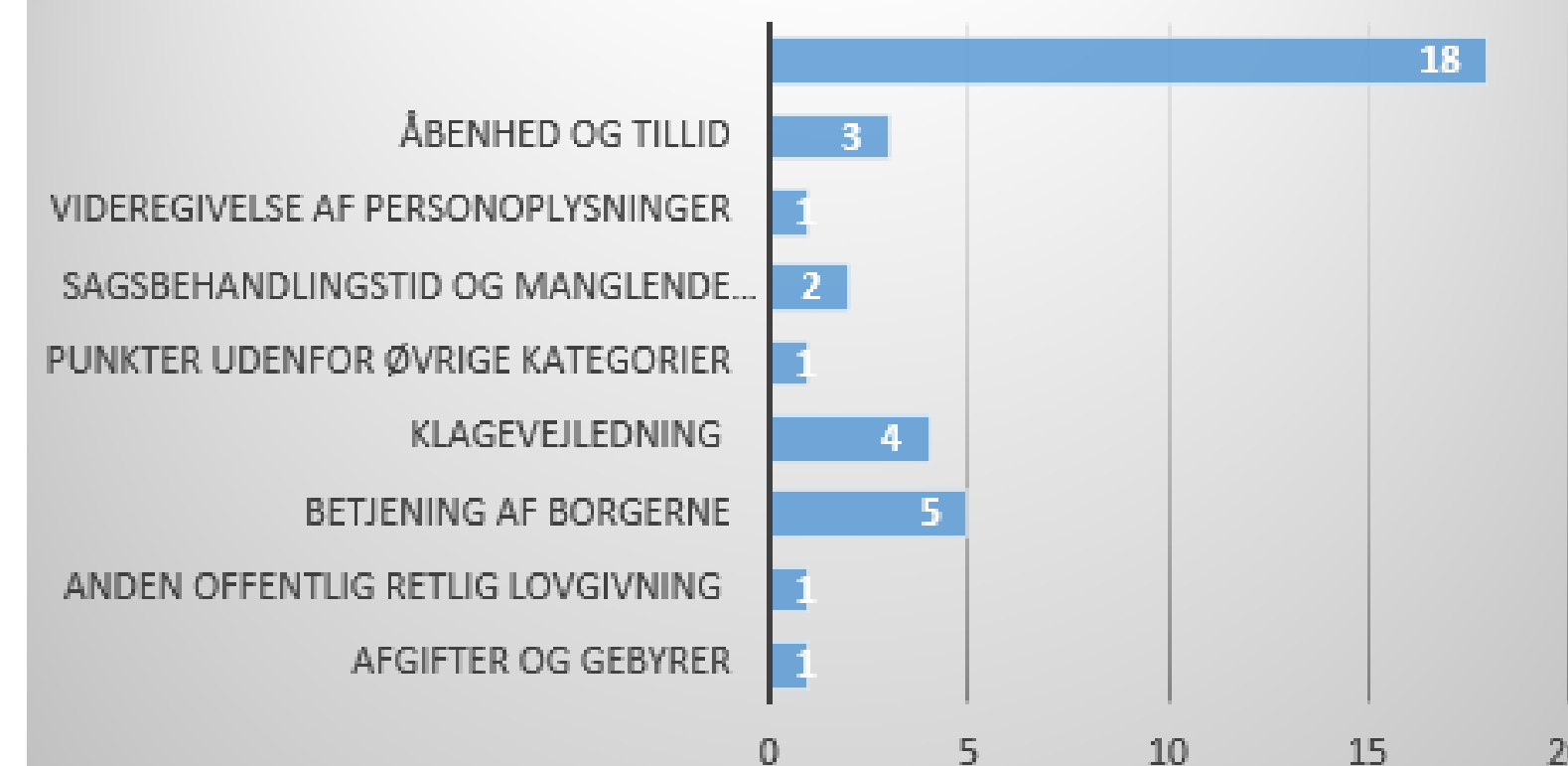
Skole og Børn	2022	2023	2024	2025
Klager	96	104	37	63
Andre henvendelser	11	6	24	18
Sum	107	110	61	81



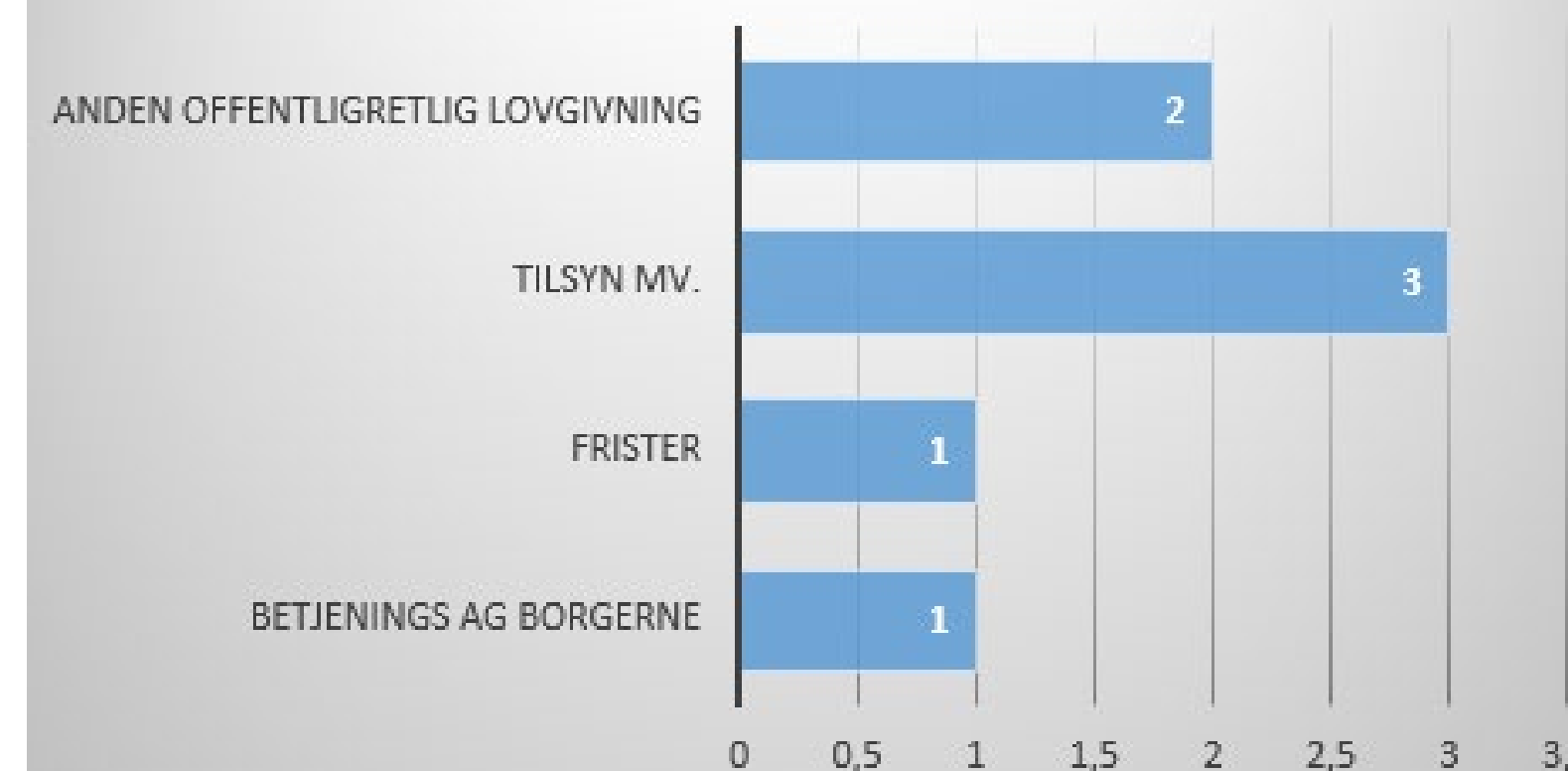
Børn, Unge og PPR



Skole og Klub

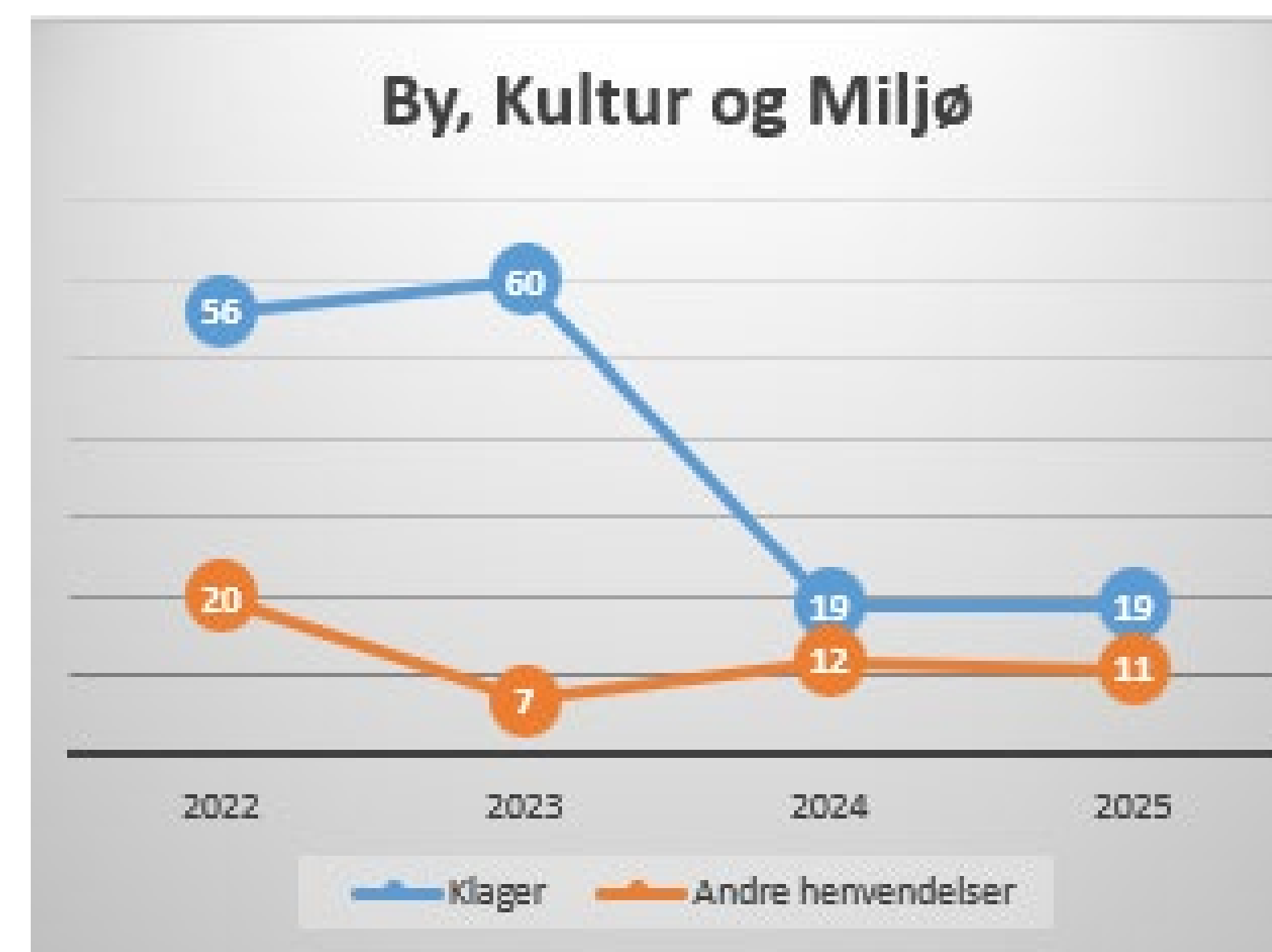
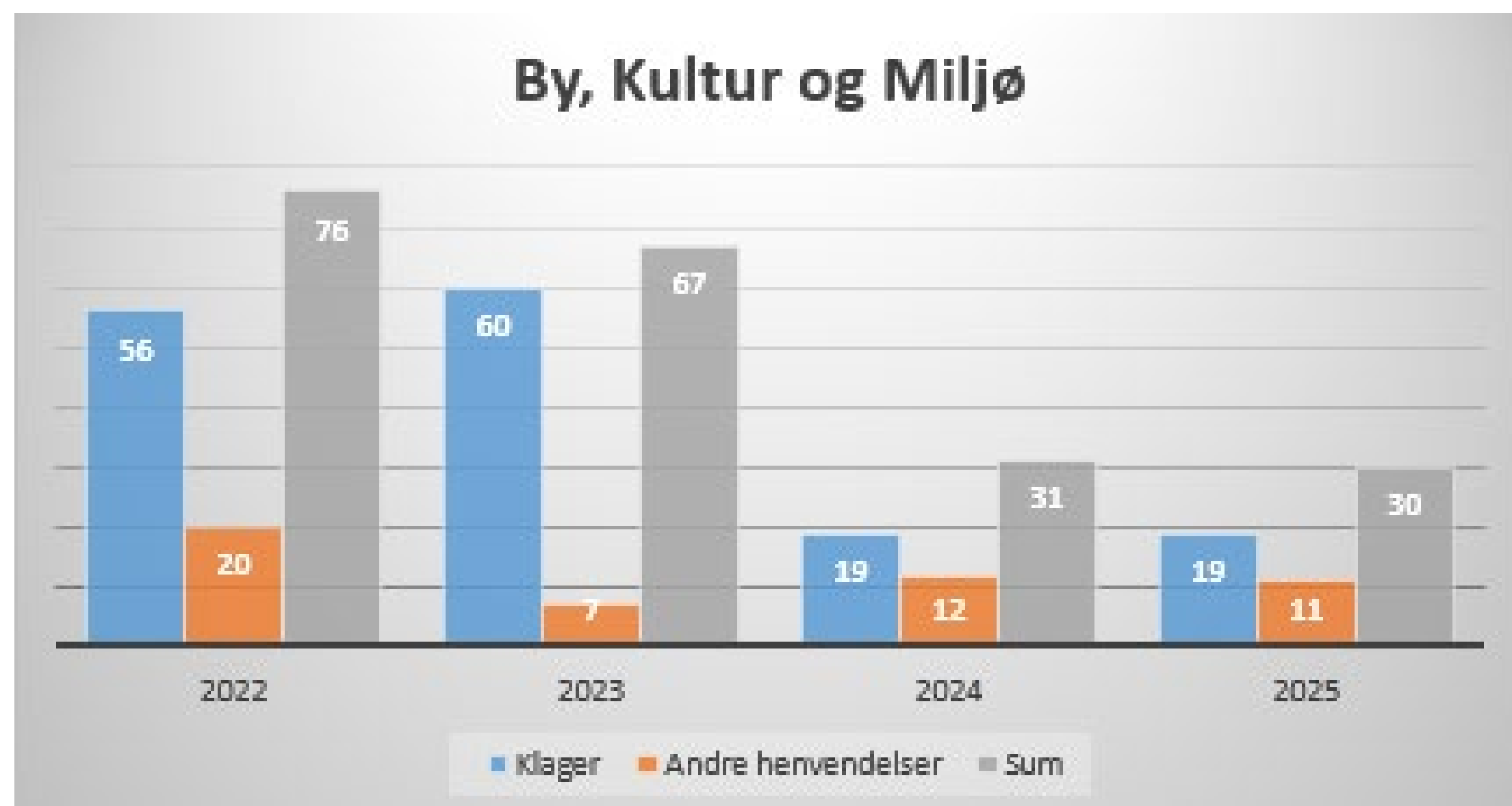


Dagtilbud



By, Kultur og Miljø

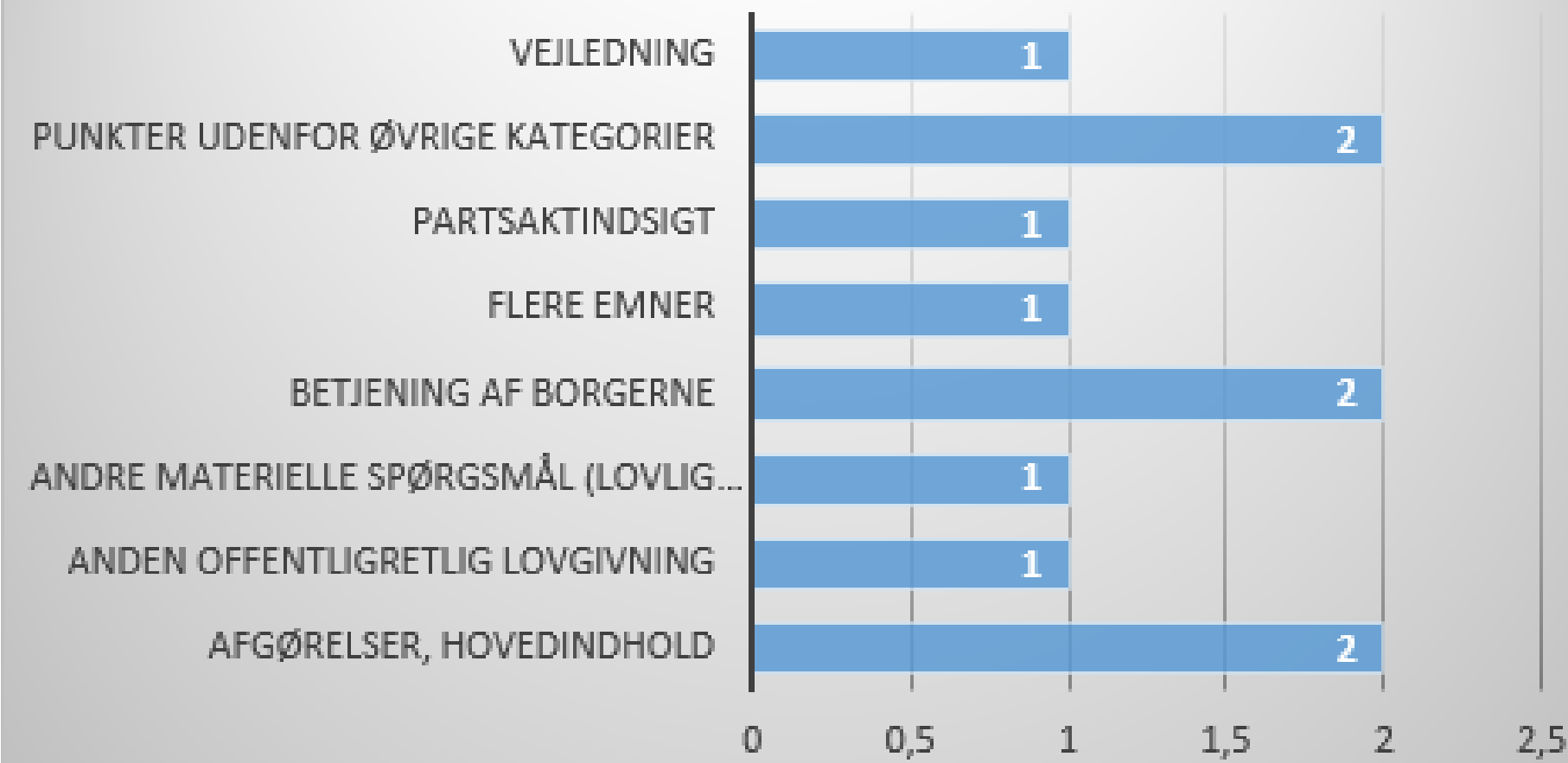
By, Kultur og Miljø	2022	2023	2024	2025
Klager	56	60	19	19
Andre henvendelser	20	7	12	11
Sum	76	67	31	30



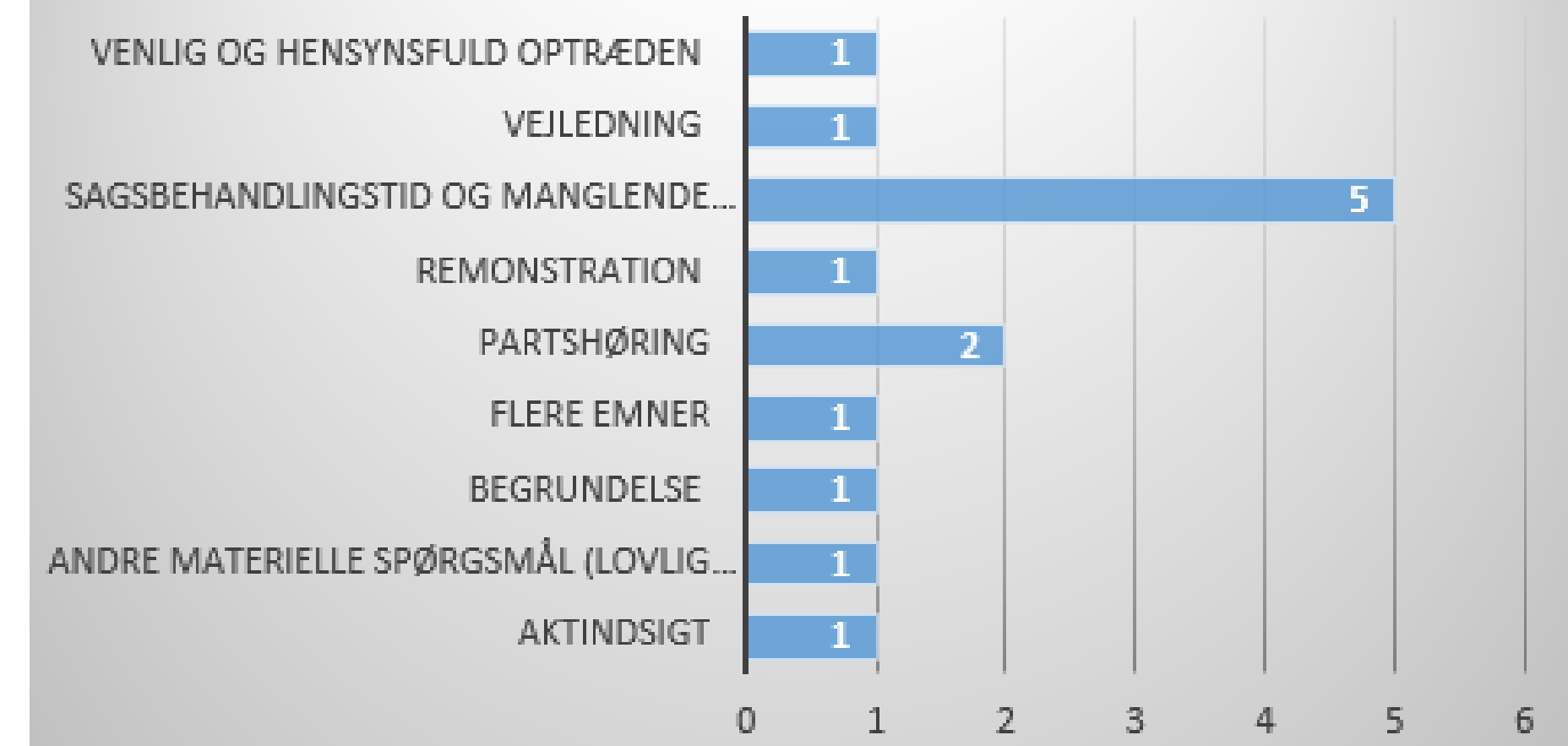


By, Kultur og Miljø

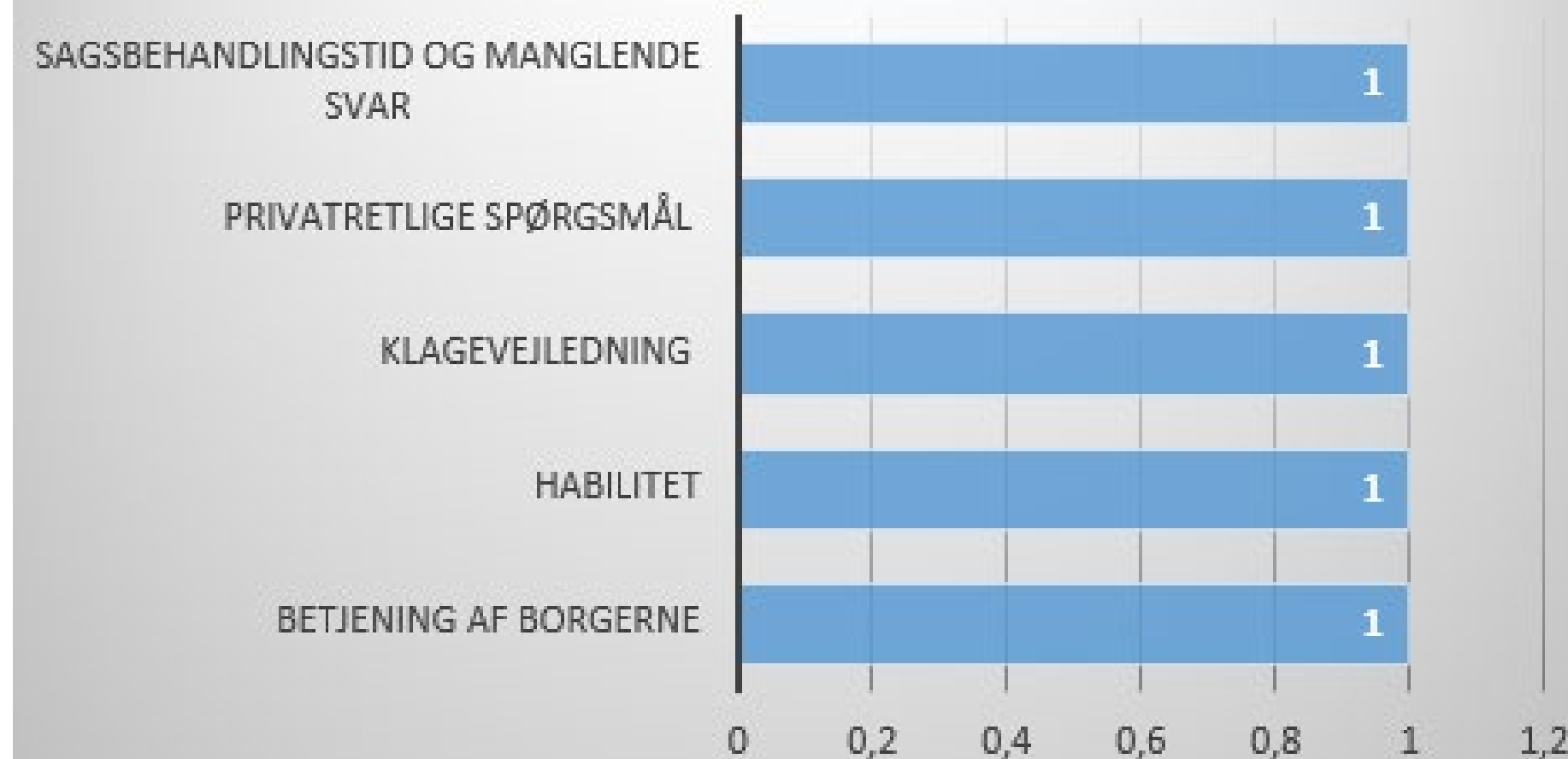
Kultur, Bibliotek og Idræt



Miljø og Byggesag



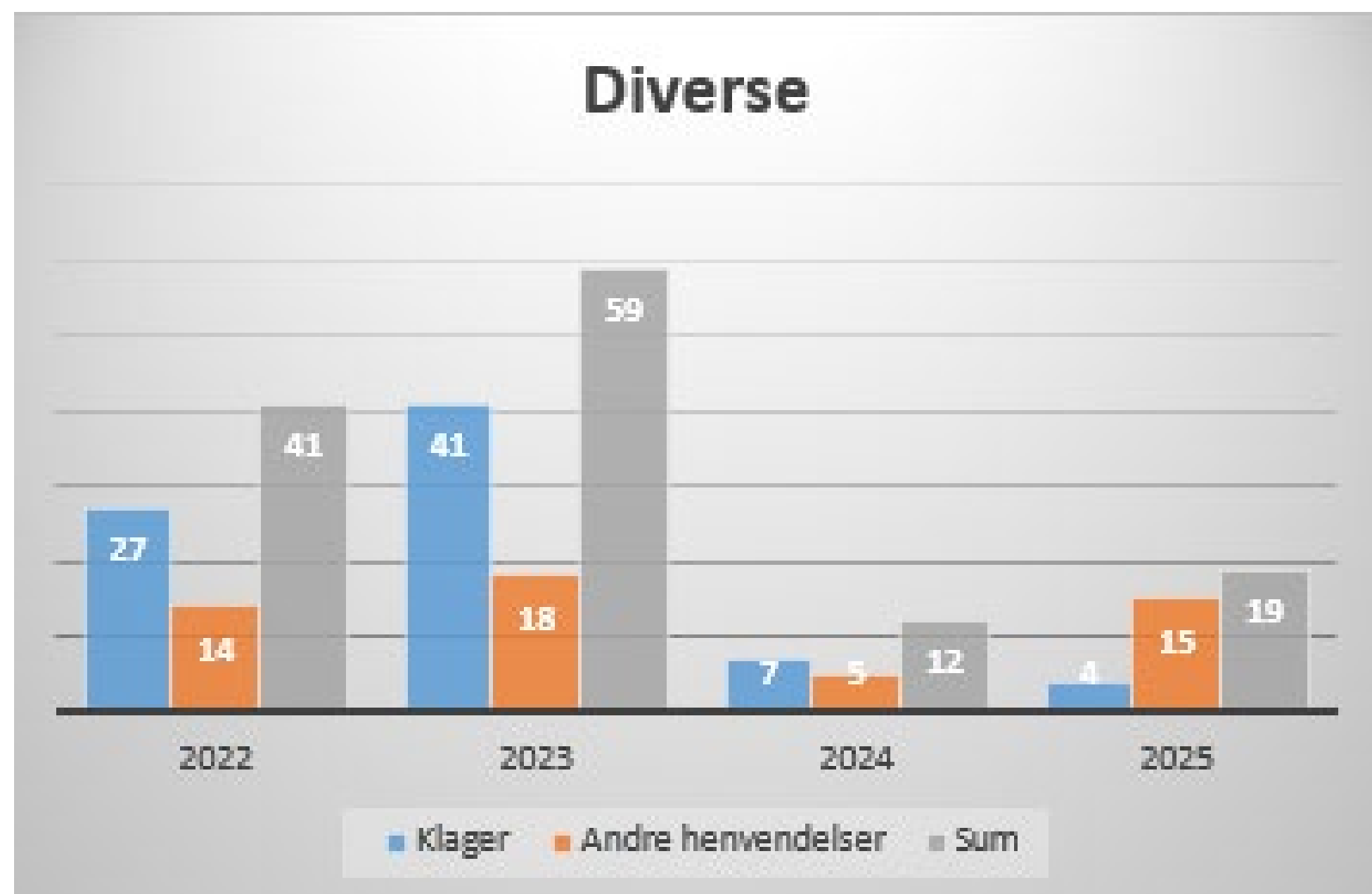
Veje og Grønne Områder





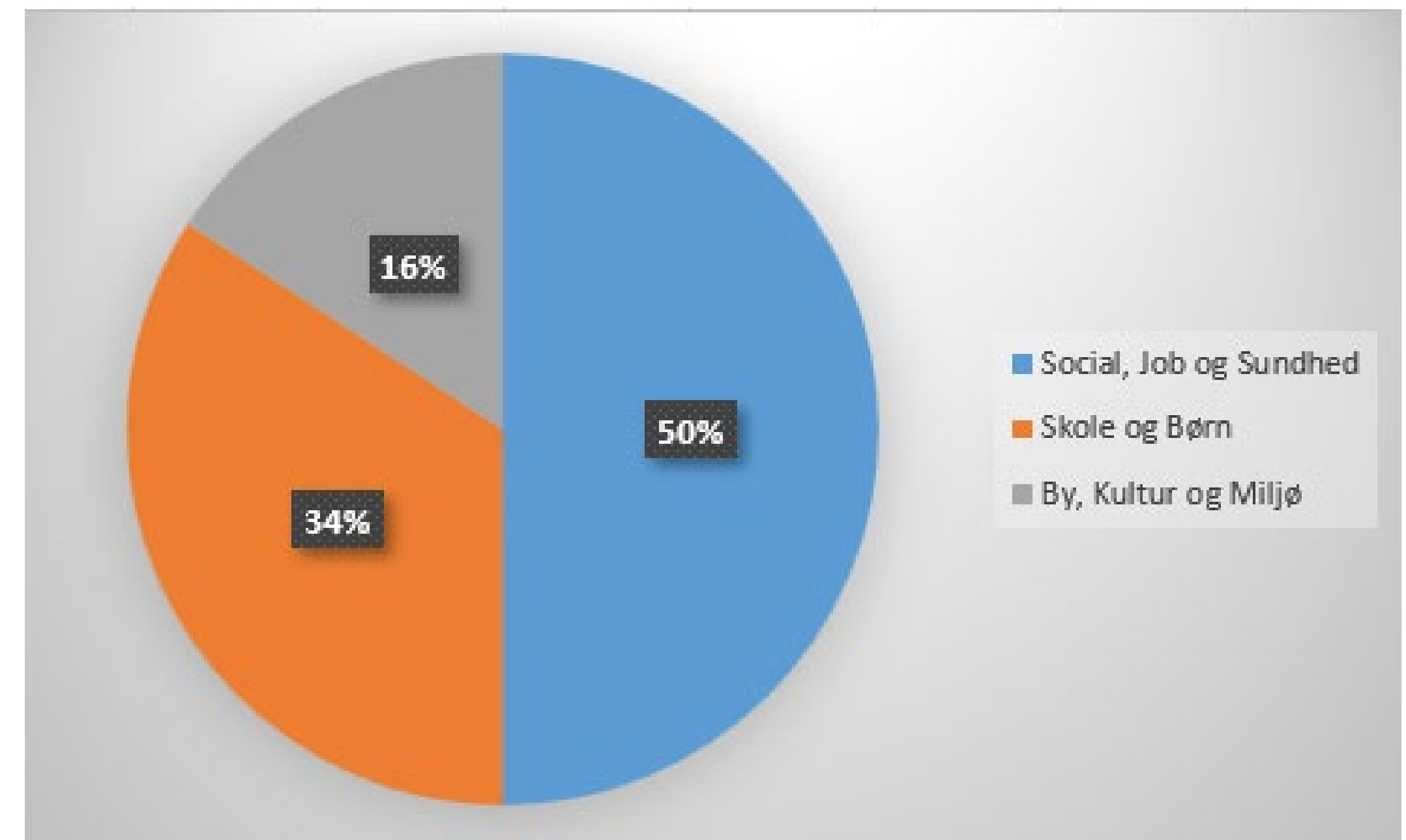
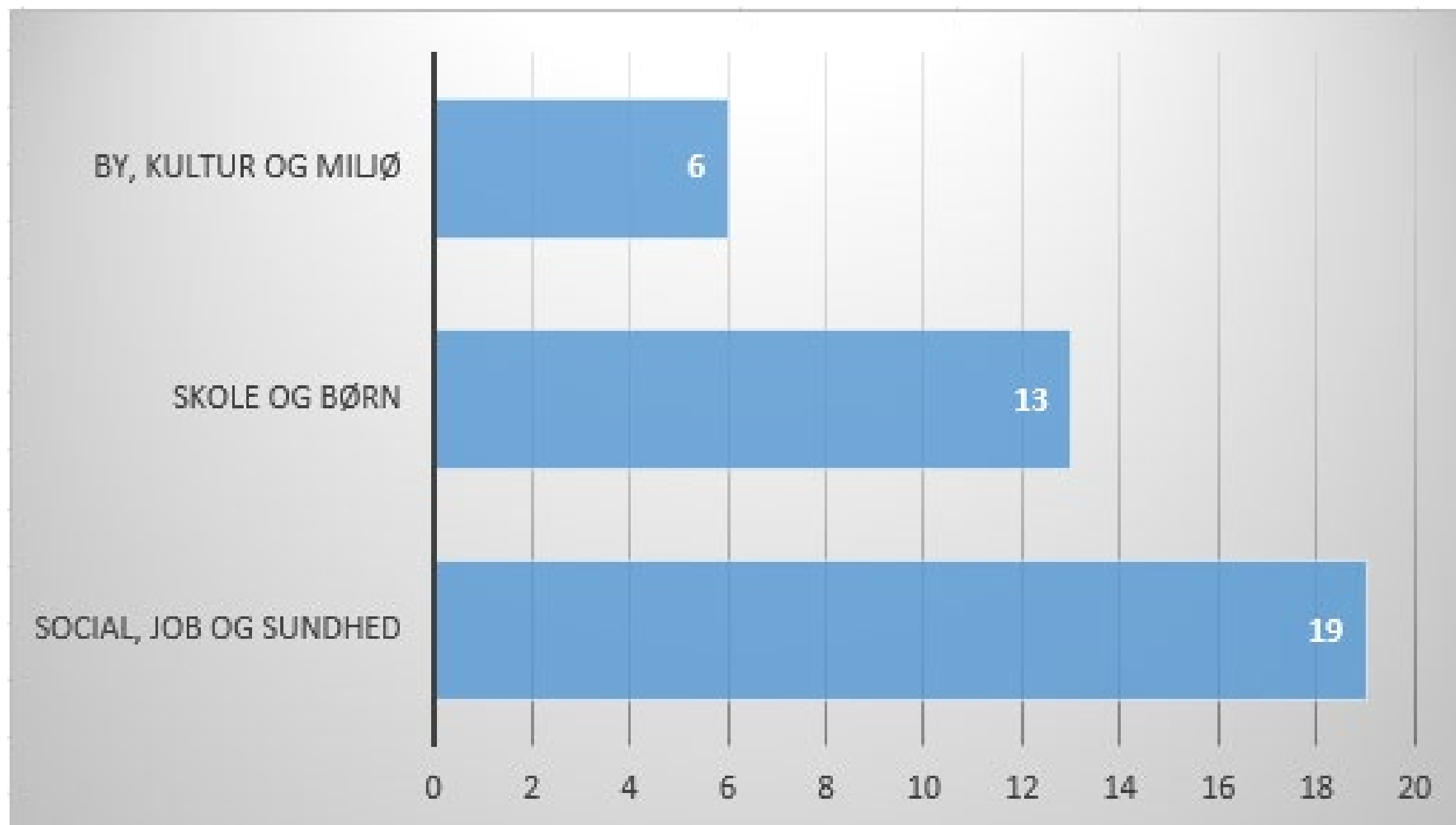
Diverse

Diverse	2022	2023	2024	2025
Klager	27	41	7	4
Andre henvendelser	14	18	5	15
Sum	41	59	12	19



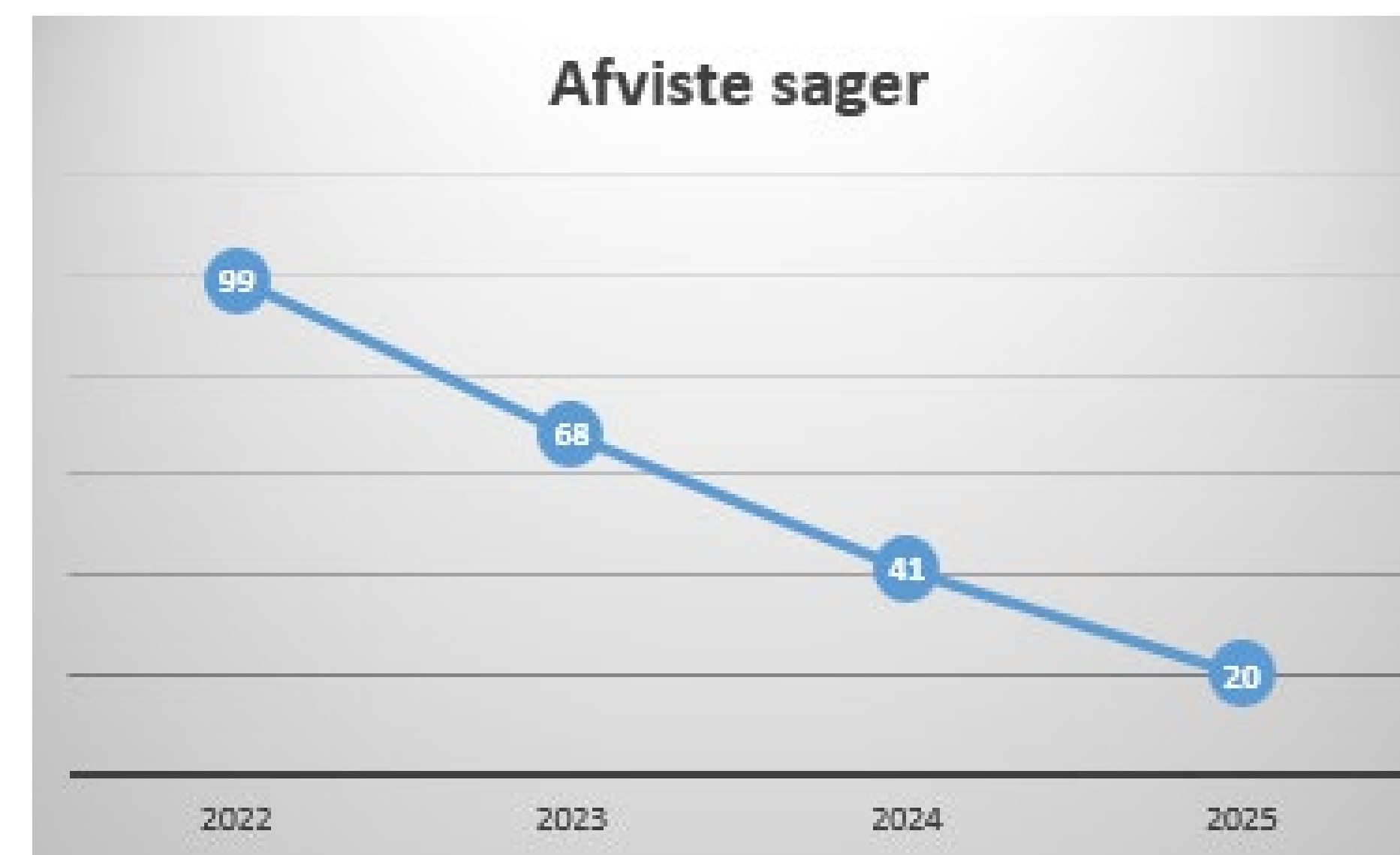


Sagsbehandlingstid og manglende svar



Afviste sager

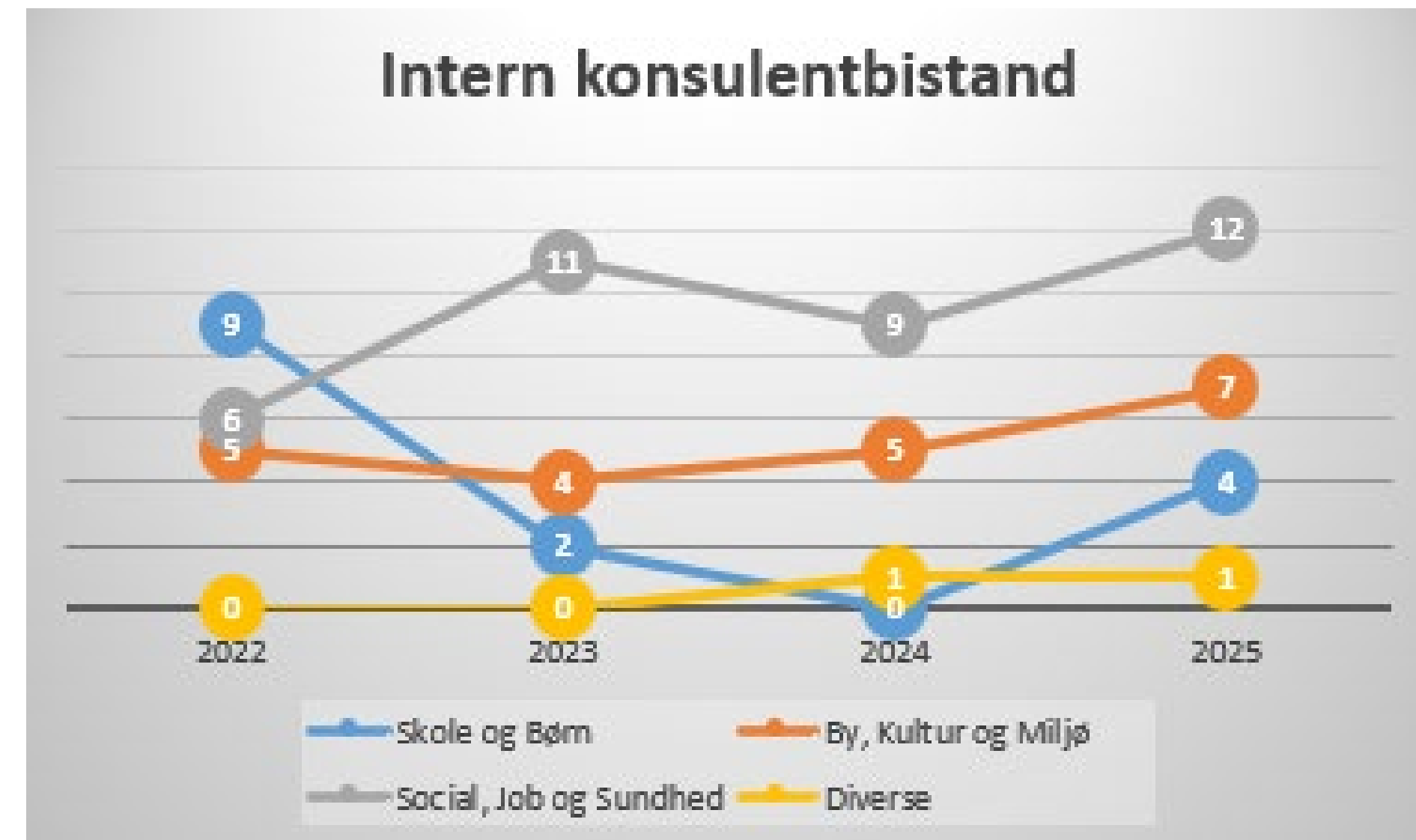
Afviste sager	2022	2023	2024	2025
Antal	99	68	41	20





Intern konsulentbistand

Intern konsulentbistand	2022	2023	2024	2025
Skole og Børn	9	2	0	4
By, Kultur og Miljø	5	4	5	7
Social, Job og Sundhed	6	11	9	12
Diverse	0	0	1	1
Sum	20	17	15	24





Whistleblower-ordningen

Whistleblower-sager	2022	2023	2024	2025
Indberetninger	14	24	20	30
Gav anledning til nærmere undersøgelse	2	3	1	7
Uden for ordningen men videresendt til forvaltningen	1	6	6	6

